

DECISION-MAKING GUIDE

Memory Care

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Is the care provided generic or customized to fit the needs of each resident?	
What type of healthcare access is available to each resident?	
Is the staff made up of licensed nurses or techs?	
How many nurses are available at once?	
Are nurses ECC (Extended Congregate Care) licensed? LNS (Limited Nursing Services) licensed?	
Is there a "fall management" system in place?	
SECURITY	
How will emergencies be handled?	
What level of freedom is given to the residents in memory care?	
STAFF	
Is the staff friendly and engaging?	
Is the staff knowledgeable and upfront regarding living options and future care?	
AMENITIES	
Is housekeeping provided, and how often?	
What are the dining options?	
Do dining options have flexibility?	
Are amenities available to family member when they visit?	
Will family members remain involved?	



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ACTIVITIES	
Is there a wide selection of daily activities offered to match the personality of each resident?	
Are there individual programs available, in addition to group programs?	
ATMOSPHERE	
What makes this particular memory care community appealing?	
What sort of common areas are available for use? Patios? Walk Paths?	
LIVING SPACE	
Are there a variety of floor plans?	
Are floor plans and living areas comfortable?	
FINANCES	
What is the monthly fee?	
What does the monthly fee include?	
Is there a required one-year contract or is it month-to-month?	